

PRODUCT WARRANTY



Woodgrain Final Frame Rot-Proof Composite Bottom exterior frames are designed and built to provide lasting value for your home. The Lifetime limited warranty is fully transferable and applicable per the guidelines below.

Product	Warranty
Woodgrain Final Frame Rot-Proof Composite Bottom	Lifetime Limited Warranty

Woodgrain (known as “Manufacturer” hereafter) does warrant “Final Frame” exterior frames and other components made under the same process, from rotting, decay, or from suffering structural damage due to incidental contact with moisture resulting in absorption from the bottom of the component.

The owner is completely and solely responsible to ensure each “Final Frame Rot-Proof Composite Bottom” component is properly installed and is suitable for each application. In addition, the owner is responsible to ensure each component is properly maintained referencing the seasonal caulking and/or refinishing or other necessary maintenance that could be required depending on environmental conditions prevalent in the installed geographical region.

This warranty is based upon the installation and specifications meeting or exceeding industry-accepted guidelines and in accordance with local building codes which vary from location to location. The Manufacturer specifies that the warranted product be installed with the processed end at the bottom regardless of the component and in accordance with Manufacturer’s instructions. The composite portion of the Final Frame Product must extend at least 1 3/4” up from the bottom of each component leg.

Manufacturer’s liability expressed under this warranty is limited to replacement of exterior frame and/or component (or similar if original is not available) as well as freight and limited to \$250 labor for reinstallation. The manufacturer shall not be liable for any indirect, incidental, punitive, consequential, property or other damages whatsoever or any other claim based upon an individual theory of contract, negligence, tort, and strict liability or otherwise.

WARRANTY EXCLUSIONS

This Warranty does not include non-conformities or damages attributed to or arising from:

- Normal wear and tear, or natural weathering of surfaces.
- Rot, decay, or fungal damage to any portion of the frame other than the composite bottom of the Product.
- Damage caused by animals, insects, chemicals, or physical impact.
- Rot or damage to the non-composite sections due to moisture entrapment between the door panel and frame due to contact between the two.
- Warp within tolerances: bow no more than 7/8” per 6’ of length, crook or twist no more than 5/32” per 6’ of length, and cup no more than 1/16” per 4” or more of width.
- Product failure due to abuse or misuse; or by alteration or modification of the product (e.g. machining of the composite part of the Final Frame Rot-Proof Composite Bottom Product).
- Damage resulting from failure to properly finish and maintain the Product. (All bare or unprotected wood surfaces should be primed, painted, and top coated within 90 days of installation or exposure to ensure ongoing warranty coverage.)
- Improper installation that does not meet Final Frame Rot-Proof Composite Bottom installation guidelines, current industry standards, or local code requirements.



INSTALLATION REQUIREMENTS

To maintain warranty coverage, Final Frame® products must be installed in accordance with the following requirements. Failure to comply may void the Limited Lifetime Warranty.

Composite Placement

- The composite section must extend at least 2½ inches from the bottom of each leg.
- Composite must be positioned at the base of the frame, with no exposed wood below.

PRODUCT WARRANTY



INSTALLATION REQUIREMENTS (CONTINUED)

Machining Limits

- Only mortises for hinges and locks may be routed.
- Do not cut, trim, or modify the composite portion in any way.

Storage Conditions

- Store frames in clean, dry areas protected from moisture and humidity.
- Do not store directly on concrete or in unventilated spaces.

Handling Procedures

- Lift and carry units—never drag or slide across hard surfaces.
- Inspect for damage prior to installation; mishandling voids warranty.

Rough Opening Tolerances

- Opening must be no more than ½ inch taller and ¾ inch wider than the frame.
- Subfloor must be level within 1/16 inch across the width and slope away from the interior.

Sealant Application

- Apply three continuous ½-inch beads of polyurethane sealant beneath the sill.
- Caulk all perimeter joints and gaps $\geq \frac{1}{4}$ inch using an approved exterior-grade sealant.

Anchoring Method

- Secure the frame directly to structural studs using corrosion-resistant fasteners.
- Do not use brickmould or trim elements for anchoring.

Frame Alignment

- Ensure the frame is level, plumb, and square before final fastening.
- Shim behind each hinge and strike plate to maintain alignment and structural integrity.

Flashing Requirements

- Install flashing at jambs, sill, and head in accordance with local building codes or manufacturer instructions.
- Ensure flashing overlaps and seals properly to prevent water intrusion.

PAINTING INSTRUCTIONS

Proper finishing is essential to protect the product and maintain warranty coverage.

Topcoat Timing

- Apply a finish coat within 45 days of installation.
- If delayed, sand and re-prime with Sherwin-Williams X-I-M Primer Sealer before painting.

Surface Preparation

- All surfaces must be clean, dry, and free of dust, oil, wax, chalk, and other contaminants.

Paint Type

- Use a high-quality exterior latex paint; 100% acrylic-based products are strongly recommended.

Application Conditions

- Paint only when air and surface temperatures are between 50°F and 90°F.
- Relative humidity should be below 85%.

Prohibited Areas

- Do not paint weatherstripping, corner pads, or flexible vinyl components.
- Paint solvents may degrade these materials and compromise seal performance.

Maintenance Schedule

- Repaint every 1 to 5 years depending on exposure and paint manufacturer recommendations.
- Promptly repair any blistering, peeling, or cracking to prevent substrate damage.

Joint Sealing

- Inspect joints annually and recaulk as needed.
- Use high-quality exterior caulk to reseal cracks in brickmould, frames, headers, or mullions.

CLAIMS

In order to file a claim for this product under this warranty, the original purchaser must submit proof of purchase and two (2) different photographs from different angles one of which must be a full view of the opening as well as a legible description of product failure based upon the purchaser's perception for replacement to: Woodgrain Inc, PO Box 948, Marion, VA 24354 to the attention of Customer Service Manager. The Manufacturer reserves the right to arrange an investigation and/or a site visit for any claim under this warranty. The Manufacturer also reserves the right to charge the complainant if the defective product is found to be a result of incorrect installation, local code violation (s) or inadequate maintenance or normal upkeep. After satisfactory investigation and verification of claim, Manufacturer will arrange for delivery of replacement product. This is effective February 1, 2025.

No representative of Woodgrain or any of its distributors or dealers has the authority to modify this rot-proof composite bottom frame warranty or assume any additional liability or responsibility in connection with this warranty.