

Product Warranty



Woodgrain **Molded and Flush Interior Doors** are designed and built to provide lasting value for your home. We warrant to the original owner, if your Woodgrain product exhibits a defect in material or workmanship within the time periods outlined below from the initial purchase.

Product	Door Slab
Interior Doors	5 Years Limited

Woodgrain, at its sole discretion, will repair, replace warranted door or refund the original purchase price. **Woodgrain maximum liability is limited to the amount of the original purchase price and will not cover the costs of labor, installation or finishing for any replacement door.** The manufacturer will not be liable for any door(s) repaired or replaced without prior written consent.

This warranty is in lieu of any other warranties, expressed or implied, including implied warranties of fitness for a particular purpose and merchantability. Moreover, in no event will Woodgrain be liable for special, incidental or consequential damages. This warranty protects your legal rights. Other rights vary from state and may apply to you. Some states and federal laws do not allow the exclusion of implied warranties. In the event these laws apply, the length of any implied warranty shall be one (1) year or the shortest time in excess of one year permitted under applicable law. Similarly, some states do not allow exclusions or limitation of consequential damages and, if applicable, this limitation will not apply.

THIS WARRANTY IS NOT TRANSFERABLE

TELEGRAPHING AND WARP TOLERANCES

Action on any claims for warping or for telegraphing may be deferred, at the option of the manufacturer for a period not to exceed 12 months from date of claim.

"Telegraphing" refers to imperfections in the door skin. Stile, rail and core show through (telegraphing) on flush doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/32 inch in any three inch span.

For 1-3/8" doors, the warp allowance is no more than 1/4" as measured across the plane of a door in a section of 36" width by 78" height. For 1-3/4" doors, the warp allowance is no more than 1/4" as measured across the plane of a door in a section of 42" width by 78" height. For 1-3/8" or 1-3/4" doors larger than 42" width by 84" height and not larger than 48" width or 96" in height, the warp shall not exceed 1/4" in a 36" width by 78" height section.

"Warping" is any distortion of the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warping" shall include bow, cup, and/or twist. To measure the amount of warping present in a

door, the following method shall be used: bow, cup, and/or twist shall be measured by placing a straight-edge, taut wire or string on the suspected concave face of the door at any angle (i.e., horizontally, vertically, and diagonally), with the door in its installed position. The measurement of bow, cup, and/or twist shall be made at the point of maximum distance between the bottom of the straight-edge, taut wire or string and the face of the door. Warping shall not be considered a defect unless it exceeds 1/4" in the plane of the door itself.

WARRANTY EXCLUSIONS

- Locksets or components not manufactured by Woodgrain
- Normal wear and tear
- Vandalism, misuse, neglect, impact by foreign objects, acts of god, fire, explosion or other casualty
- Problems resulting from misuse and or abuse, failure to follow care and maintenance instructions, and improper installation application or procedure
- Problems related to improper finishing of all surfaces, front, back, sides, top and bottom of door, door unit, sidelites and/or transom
- Natural variations in color or texture in any finish shall not be considered a defect
- Slight expansion or contraction of door panels, jambs and slabs due to varying environmental changes is considered normal and not a defect
- Condensation and/or damage as a result from condensation.
- Structural integrity issues caused by improper installation of hardware or improper sizing of door slab
- Damage or poor product performance resulting from the installation of product in a condition that exceeds product design standard or certified specs, and/or does not conform to applicable building standards
- Any cause beyond our reasonable control

CLAIMS

Warranty claims must be initiated during the warranty period. To initiate a claim, please contact the person or company from whom you purchased the door. Claimant will be required to provide proof of premise ownership and the date of product purchase. Note that this Warranty applies only to products purchased and installed in the USA. For products purchased or installed outside the USA, Woodgrain disclaims any and all warranties of any kind, express or implied, by operation of law or otherwise, and any and all liability for damages of any kind. This is effective January 1, 2023.

No representative of Woodgrain or any of its distributors or dealers has the authority to modify this molded and flush door warranty or assume for Woodgrain any additional liability or responsibility in connection with this warranty.